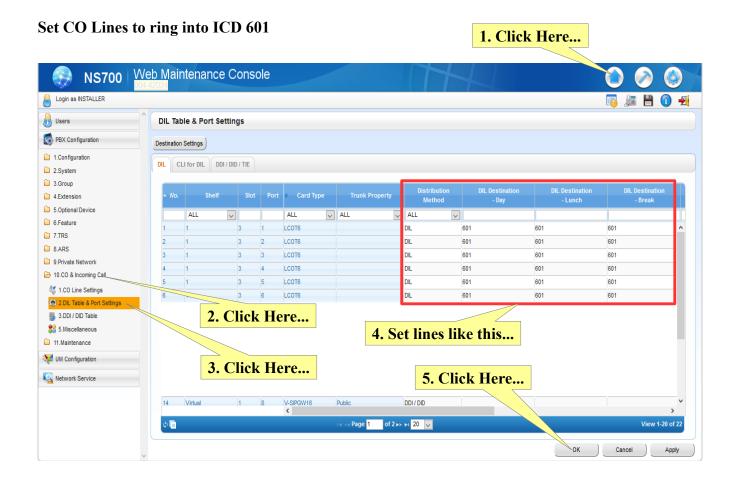


Telquest Tech Support Panasonic KX-NS700 Incoming Calls Overflow to ICD Mailbox

If a call comes into an Incoming Call Distribution Group (ICD) and it is not answered, it can be sent to the ICD's Mailbox.

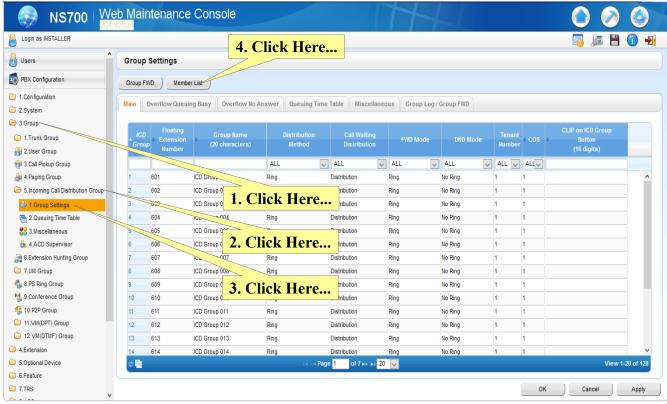
A Message Waiting Button/LED can be programmed on any phone(s) to indicate that a message is in the ICD's Mailbox.



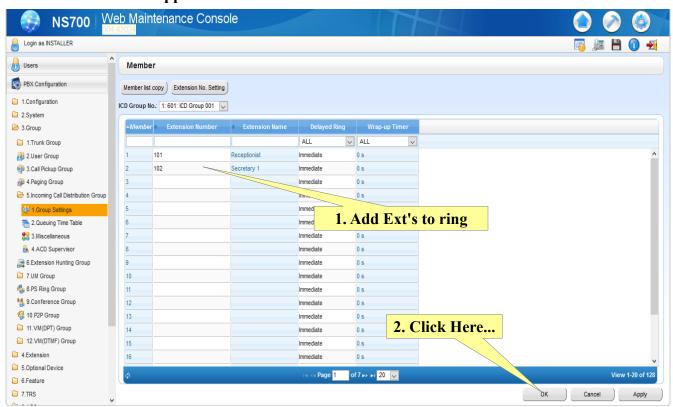
Note:

Make sure that there ia a Mail Box assigned to ICD 601

Page 2
Assign Extensions to ring in ICD 601

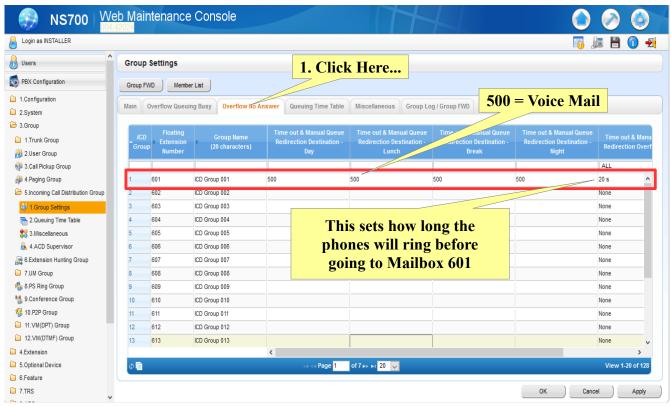


The screen below will appear...



Page 3

Set the Overflow No Answer Destination to 500 / Voice Mail
Set the Overflow Timer (I am using 20 seconds. Yours may be different)



Add a Message Waiting Button for ICD 601's Mailbox on the Receptionists phone

